



## **SFY 2016** CSBG Community Action Plan



## COMMUNITY ACTION PLAN

### INTRODUCTION

The SFY 2016 Community Action Plan is created to address the needs of low-income individuals identified in the 2015 Community Needs Assessment (visit our website at CAASN.M.org to review under the News and Events tab) conducted by Community Action Agency of Southern New Mexico (CAASN.M). Service areas include but are not limited to Doña Ana, Hidalgo, Sierra, Luna, and Grant Counties. Specific programs, actions and anticipated outcomes can be found in Appendix 1: *EXHIBIT b CSBG Outcome Plan, SFY 2016*.

### **CAASN.M's Mission, Vision, and Values**

Vision:

*To create a community where opportunity exists for all to become self-sufficient.*

Mission:

*Building self-reliance for low-income New Mexicans by connecting our community to high-impact programs that encourage family wellness, empower families and bridge resources.*

Values:

We BELIEVE:

- Families with limited resources are first and foremost people.
- People can guide their own lives and escape poverty.
- Everyone should have access to food, housing, education, employment, and clothing.
- A positive and consistent attitude toward behavior and learning is effective in guiding people toward a quality of life previously thought impossible.
- In being ethical and honest – doing what is right.
- We are a learning organization that values the contributions, collaboration, and can-do spirit of our staff, volunteers and Board of Directors.
- People need to be connected to their families and significantly connected to their communities.
- Innovation is necessary to foster our vision and mission.

### **History**

Community Action Agencies (CAAs) began as grass-roots, community controlled groups in 1964 in conjunction with President Lyndon Johnson's War on Poverty, the Economic Opportunity Act of 1964 (EOA) and the Civil Rights Act of 1964. CAAs were formed to mobilize communities, represent the poor, voice community concerns and insist on change. Today there are nearly 1,000 CAAs across the United States.

In 1965, CAA of Dona Ana County was chartered as a private, nonprofit corporation in New Mexico addressing needs that were important to our local communities through

local resources. In 1991, CAA-Dona Ana County became Community Action Agency of Southern New Mexico, Inc. (CAASNМ), expanding the reach of its many programs to include all of Southern New Mexico. CAASNМ has worked for 50 years to lift Southern New Mexicans out of poverty through anti-poverty programs that build self-reliance. CAASNМ continues its legacy of service by focusing its efforts on high- impact strategies that enhance client self-sustainability through asset-building programs and connecting clients to valuable resources. In 2012 the Corporation for Enterprise Development (CFED) selected CAASNМ as a Lead Local Organization, tasked with advancing economic development as part of a national effort. CAASNМ is the only designated Lead Local Organization in the entire state of New Mexico.

CAASNМ currently serves 22,000 clients per year by addressing the most challenging poverty issues our communities face. CAASNМ fights to improve the lives of low-income children, youth, adults, and families through four service areas: Family Empowerment, Community Connections, Bridging Resources and Family Wellness. These services are located in the southwestern New Mexican counties of Doña Ana, Hidalgo, Sierra, Luna, and Grant County with limited services in other southern NM counties and statewide. CAASNМ focuses its efforts to promote financial stability through evidence-based and asset-building programs. The agency has an established history of success in mobilizing communities, representing the poor, and voicing community concerns.

#### **BOARD GOVERNANCE AND IMPLEMENTATION OF THE COMMUNITY ACTION PLAN**

Community Action Agency of Southern New Mexico’s Board of Directors maintains a strong degree of commitment, ethical standing, and proactive initiative in the interests of effectiveness and good governance. The Board of Directors sets priorities based on major poverty-related problems in Southern New Mexico. The Board works to enhance the organization's public standing and garner support from the community, reflecting the varied geographical, social, economic, business and cultural backgrounds of the communities CAASNМ serves.

The Board of Directors actively participates in the overall planning process for the organization and closely monitors program outcomes. The Board fully participates in the development planning, implementation and evaluation and approves the Community Action Plan (CAP) to ensure that it articulates the organization's goals, means, and primary constituents served. The current Community Action Plan was approved at a Board of Directors meeting **August 14, 2015**

The Board of Directors reviews and approves any data collection tools including needs assessments and surveys completed by CAASNМ and uses the results to monitor and strengthen programs and services directly and indirectly related to the CAP. Data is collected from NM Department of Labor and NM Health and Human Services Department monthly statistics and relevant state, national, and foundation reports. In addition,

CAASNM works with its community partners to receive reports that specifically define emerging needs in the five county service area of southwestern New Mexico.

In implementation of the CAP, it is also the Board's responsibility to protect organizational assets and provide proper financial oversight to maintain legal, ethical, and financial integrity. The Board assists in developing the annual budget and ensures that proper financial controls are in place for all program budgets.

### **IDENTIFYING AND PRIORITIZING COMMUNITY NEEDS**

CAASNM has defined poverty as *“the inability to participate in society – socially, economically, culturally and politically”*. Poverty is more than a lack of cash. Poverty is characterized by a lack of access to services, facilities and resources. Linked with negative conditions such as substandard housing, homelessness, inadequate nutrition and food insecurity, inadequate child care, lack of access to health care, unsafe neighborhoods, and under-resourced schools, poverty creates persistent social barriers that can allow members of a community to believe in and share despair, hopelessness, apathy, and timidity.

We know that residents in CAASNM’s service area have not been immune to the effects of the lagging National economy. The combination of job cuts, home foreclosures, and rising costs for daily living expenses has forced more people into poverty in the last few years. The Board of Directors sets organizational priorities for anti-poverty efforts based on major poverty-related problems in Southern New Mexico. These priorities are based upon community needs assessments, Census information, relevant research, client input, information from other agencies and partners, information from staff, and other anecdotal information.

### **Community Needs Assessment**

The need for assistance to low-income families in every southern New Mexico community is immense, yet the outcomes continue to be in stagnant. Though there are several organizations providing services, the need is greater than the entire community can meet. To identify the most pressing needs of the communities we serve and assess the strengths and resources available to meet them, CAASNM uses data from community needs assessments completed every 3 years. The results have been compiled into comprehensive community needs assessment with qualitative and quantitative data for the five (5) counties that CAASNM serves.

### **Demographic Data and Census Records**

We rely on current Census information, relevant research, and other resources to inform us on current and emerging poverty issues and trends. We know from these sources that as of **January 22, 2015** the federal Health and Human Services Department poverty guideline for a family of four is **\$24,250**. At this income level, almost **21.5** percent of the

families in Doña Ana County are living below poverty level (U.S. Census, American Community Survey, 2009-2013). According to New Mexico Voices for Children, New Mexico ranks 48<sup>th</sup> in Economic Well-being and 49<sup>th</sup> in Overall Child Well-Being (2013). They have also created a basic family budget calculator that indicates a family of 4 (2 parents 2 children) living at or below \$37,584.00 is living in poverty in Dona Ana County.

With current research, we believe that close to 45% of the population of southern New Mexico lives in poverty (in contrast to the federal government’s statistics of closer to one-quarter of the population). Struggling families are often faced with cruel choices between housing, health care, food, and basic needs. Poverty impacts families within their various contexts.

At home, parents in poverty struggle to provide adequate housing and may be forced into homelessness. Inadequate access to quality food can lead to poor nutrition, hunger or obesity. Poverty and economic hardship are particularly difficult for parents who may experience chronic stress, which may result in child abuse and neglect.

In school, poorer children and teens are at greater risk for poor academic achievement and dropping out of school. Poor teens are more likely to participate in risky behaviors such as smoking or engaging in early sexual activity. Children born into poverty may be malnourished from the womb, which can lead to compromised cognitive ability and health issues that interfere with a stable learning environment. Inadequate education contributes to the cycle of poverty by making it more difficult for low-income children to lift themselves and future generations out of poverty.

Many neighborhoods where poverty is concentrated demonstrate high rates of crime. Unsafe neighborhoods may expose low-income children to violence which can cause a number of psychosocial difficulties, trauma, injury, disability, and mortality. Violence exposure can also predict future violent behavior in youth which places them at greater risk of injury and mortality and entry into the juvenile justice system.

These effects are combined to create communities with fewer skilled or educated workers, exposure to environmental contaminants, families with chronic health conditions, and developmental delays in children. A more insidious consequence of poverty in communities is the lack of a network of support to lead children in positive directions. This lack of opportunity creates a disproportionate share of intergenerational and persistent poverty, wherein families stay poor from one generation to the next.

**Selected Demographic and Economic Characteristics of CAASNМ’s Service Area**

AREA OF COMPARISON	GRANT COUNTY	SIERRA COUNTY	LUNA COUNTY	DONA ANA COUNTY	HIDALGO COUNTY	NEW MEXICO
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<b>2014 Population</b>	29,096	11,325	24,673	213,676	4,560	2,085,572
<b>2013 Percentage of People 65 and over</b>	23.5%	32.9%	20.6%	12.4%	18.7%	14.7%
<b>2010 Density Factor Persons Per Square Mile</b>	7.4	2.9	8.5	55	1.4	17
<b>2008-2013 Percentage of Persons in Poverty</b>	22.4%	26.9%	31.2%	27.0%	25.7%	20.4%
<b>2009-2013 Language other than English spoken at home</b>	31.8%	22.8%	49.5%	51.0%	37.1%	36.1%
<b>2009-2013 High School Graduates, percent of persons age 25+</b>	83.7%	85.0%	68.5%	77.5%	78.0%	83.6%
<b>Unemployment Rate (2014)</b>	6.6%	8.8%	18.0%	7.2%	7.1%	6.5%
<b>Households Receiving SNAP (Food Stamps)</b>	13.69%	11.3%	20.69%	15.06%	20.01%	12.7%
<b>2009-2010 Students Participating in the Free and Reduced Lunch Program</b>	71.08%	71.06%	99.39%	70.09%	67.01%	65.58%
<b>2013 Percent of Uninsured Persons</b>	17.9%	23.1%	26.3%	25.2%	21.3%	21.9%

Source(s): *U.S. Census Bureau: State and County QuickFacts*. Data derived from Population Estimates, American Community Survey, Census of Population and Housing, State and County Housing Unit Estimates, County Business Patterns, Nonemployer Statistics, Economic Census, Survey of Business Owners, Building Permits. *New Mexico Department of Workforce Solutions*, Economic research and analysis. *National Center for Educational Statistics (NCES)*, Common Core of Data (CCD), 2009-10 School Universe data. *U.S. Department of Labor, Bureau of Labor Statistics, Local Area Unemployment Statistics*, January 7, 2014.; *U.S. Census Bureau, Small Area Health Insurance Estimates, 2010* (October 2012 release).

### **Organizational Priorities**

CAASNМ's mission is to help individuals achieve economic success, and permanently end poverty for families of southern New Mexico. The agency's approach is rooted in positivity, openness, compassion, and persistence, giving clients hope and renewed excitement about improved economic conditions. We believe this approach will have a larger impact on the clients we work with and the community at large.

The agency's priorities are two-fold. In the short term, this means helping families access the resources needed to meet their basic needs. In the long-term, this means helping families grow assets, gain new skills, increase educational achievement, and pursue entrepreneurship. Our focus will continue to be permanently ending poverty for families of southern New Mexico.

**Priority 1:** Provide services to low-income families as close as possible to where they reside.

**Priority 2:** Provide Emergency Assistance to low-income families when they need it most.

**Priority 3:** Stabilize the family to strengthen their current financial situation by increasing revenue and reducing expenses.

**Priority 4:** Teach families the skills they need to achieve their goals.

**Priority 5:** Help families develop assets to excel at achieving sustainable economic success.

### **CURRENT SERVICE GROUPS**

The poor economy has taken its toll on low income people. Assistance to this vulnerable demographic must continue to be addressed through programs such as benefits counseling and computer literacy.

Currently CAASNМ conducts its work through the following initiatives, divided under the auspices of four service groups:

### **Family Empowerment: Helps families increase their personal assets through training, financial literacy and business development**

#### **Computer Literacy**

- Promotes computer literacy, Internet use, and increased statewide broadband use.
- Prepares citizens for participation in economic and educational opportunities.
- Provides assistance to Small Businesses and Entrepreneurs with various online tools.

#### **Asset Development**

- Offers Free State and Federal tax preparation, tax education and workshops.
- Individual Development Accounts for education, business or home.

Teaches entrepreneurship and small business skills to help the self-employed effectively run a small business.

#### Free Tax Preparation

- IRS trained and certified tax preparers offer free tax preparation services in English and Spanish to people in Doña Ana County with simple returns.
- Uses the tax preparation season for educating low-income people on the benefits of the Earned Income Tax Credit
- Links tax refunds to asset-building activities like IDAs.

#### Financial Literacy

- The financial literacy classes provide participants with the set of skills and knowledge that help them make informed financial decisions.
- Participants learn about personal finance topics (bank accounts, mortgages, loans, current economic and financial affairs, saving, spending and managing debt)
- People also learn about life skills (leadership and conflict resolution) that help them better manage their personal and professional lives.

**Family Wellness: Keeps families healthy by providing supplemental funding for nutritional meals to children and disabled adults in home-based daycares and educating their caregivers**

#### Child and Adult Care Program

- Upgrades the quality of food for children and disabled adults in daycare.
- Helps daycare providers cover food cost for each child claimed.
- Nutritious meal preparation and health practices are taught.

#### Healthy Kids Healthy Childcare

- Helps daycares develop healthy policies for their business.

#### Early Childhood Nutrition Education

- Provides Nutrition Education for pre-school children
- Train the Trainer: Provides training and resources for trainers

**Bridging Resources: Connects families to community resources and benefits which can increase financial stability**

#### Healthy Communities

- Provides assistance with application process and Medicaid enrollment
- *iReach*- Software used to screen patient criteria and streamline process of finding health insurance

### Total Benefits

- Computer tool helping families and individuals access billions of dollars of unclaimed benefits.
- Helps with Government benefits, referrals and income tax benefits.

### Coats For Kids

- CAASNM in partnership with US Bank, Comet Cleaners and Bravo Mic
- Distributes over 3,000 coats a year to children under 12 in Dona Ana County

**Community Connections: CAASNM works with community partners to leverage resources and increase the impact of our services for our clients and the community (see section entitled 'Linkages and Coordination' below)**

### LINKAGES AND COORDINATION

CAASNM has been an integral part of southern New Mexico for over 45 years building resources to sustain and expand the results we have achieved in helping clients address short-term needs and secure long-term benefits. In addition to the current programs operated by CAASNM, the Board of Directors and the CEO prioritize linkages with state, county, and other non-profit organizations providing similar, complimentary or emergency services. CAASNM has developed many linkages and partnerships in order to share lessons learned, be more effective as an organization, more efficiently deliver services, to maximize coordination of services, and increase the collective impact of organizations throughout the five county service area. When appropriate, referrals are made to other agencies.

We have mapped social services, resources and essential safety net programs in Doña Ana County, Grant, Sierra, Hidalgo, and Luna Counties. If funding can be secured, we hope to GIS map these services, in cooperation with these financially strapped counties that may not have the resources.

CAASNM is currently working with: Human Needs Coordinating Council; NM CAP Association; Dona Ana Workforce Action Council; Workforce Development Board; Mesilla Valley Economic Development Alliance; two Council of Government(s) in our area; Voices for Children; Grandparents Raising Grandchildren; Southern New Mexico Homeless Providers Coalition; Colonias Development Council; Community of Hope; NM Center on Law and Poverty; NACAP; NCAF; many local faith-based organizations; several local banks including U.S. Bank and First American Bank; Memorial Medical Center; LCPS; SCORE, The Small Business Development Center at Doña Ana Community College, The Chamber of Commerce, Hispanic Chamber of Commerce, and over 100 others.

CAASNM also works with many state and federal agencies such as Department of Health; USDA Rural Development; Human Services Department; Children, Youth and Families Department; Environmental Improvement Agency, Housing and Urban Development; and many others.

CAASNM continuously works with community leaders in business, social services, health, and education to share lessons learned and help clients address short-term needs and achieve long-term goals. Efforts are ongoing to develop new and build on existing relationships with community organizations and programs to link families with services close to home and school.

### **Evaluation, Measurement and Verification**

CAASNM's experience in project management means that we sweat the details and keep budgets and schedules tightly on track). Utilizing Results Oriented Management Assessment (ROMA) quantitative, qualitative, outcomes-based and process-based evaluation is an ongoing practice for CAASNM. Our database and software systems allow us to collect, track and analyze data to determine the effectiveness of the service, client outcomes over time, return on investment, and demographic patterns.

We evaluate:

1. how well the programs meet the needs of the people they are designed for, and how program delivery is experienced by clients—qualitative;
2. how successful we are in reaching and serving appropriate numbers of the target population—quantitative;
3. How effective our programs are in changing the lives of the people we serve—outcomes.
4. how efficiently the service/program policies and procedures, financial reporting mechanisms, work flow processes, organizational structure, communications, collaborations & partnerships operate—processes

This data is regularly compiled into reports for the Board and staff to review service delivery, financial reporting, and overall operations. This creates an objective view of the organization's current reality and helps us identify and overcome barriers to successful program implementation and success of the organization as a whole.

### **KEYS TO SUCCESS**

1. Develop greater emotional support and connection to the community for the programs and services offered in CAASNM's five county service area.
2. Expand partnerships and continue comprehensive needs assessments with other service providers to eliminate duplication of services.

3. Expand support services for higher education, micro-lending and small business development which the data shows gives families the traction they need to move forward out of poverty.
4. Continue capacity-building efforts with staff and Board training.
5. Continue to implement more efficient and integrated internal operating systems for CAASNМ programs and administration.
6. Continue efforts to mitigate philosophical differences with state and federal funders that are focused on emergency and temporary services.
7. Think positively about pending budget cuts as an opportunity for revenue diversification and advocacy for policy change around funding to sustain these programs.

These keys to success are the foundation of CAASNМ 2015 Scope of Work.

### **PUBLIC INVOLVEMENT**

Our team will integrate technology, grassroots outreach activities, collaboration, and hands-on assistance to help make sure families with the greatest economic need in our service area know about our programs and services. At every step of the way, CAASNМ staff will be responsive to community feedback and will revise outreach approaches as needed. Outreach efforts will include the following public involvement measures:

**Coordination with other Programs, Groups and Institutions** - CAASNМ will develop new and build on existing relationships with community organizations and programs to create greater exposure of enrollment activities and information.

**Grassroots Outreach Methods** – Staff will conduct outreach efforts and distribute informational material in English and Spanish directly to families through canvassing and at public venues as appropriate.

**Notification of the Media and general public** - Press releases and notices will be sent local and regional media including newspapers, radio stations, and television stations, elected officials, chambers, public transportation providers, public interest groups, school districts, and libraries.

**Special events** - CAASNМ staff will attend and co-host special events, open houses and meetings as appropriate at accessible locations with comfortable settings during both non-work hours and regular work hours to encourage greater attendance.

**Internet and Electronic Outreach** - CAASNМ’s main web site will provide the public with on-line access to enrollment locations, program guidelines, upcoming events and other pertinent information. Social media such as Twitter and Facebook will be used to provide greater exposure and video streaming where appropriate.

**PUBLIC HEARING**

The public hearing on the CAASNM Plan for administering the Community Services Block Grant Program for state fiscal year 2016 was held at 12:00 p.m., Friday, August 14, 2015 at the CAASNM main office located at 3880 Foothills Rd. Suite A, Las Cruces, NM 88011. Notices of the public hearing were published on flyers and on the CAASNM website.

Respectfully Submitted:

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Joseph Reynaud, Board Chair

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Date

\_\_\_\_\_  
Dawn Z. Hommer, CEO

\_\_\_\_\_  
Date

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1) **AGENCY:** Community Action Agency of Southern New Mexico, Inc.

2) **FEDERAL OBJECTIVES: GOAL 1:** Low-income people become more self-sufficient

STATEMENT OF THE PROBLEM	DIRECT MEASURE FROM NATIONAL INDICATOR	PROGRAM SERVICE / OBJECTIVE	TYPE OF UNIT	# EXPECTED TO ACHIEVE OUTCOME
<p>Clients have difficulty finding employment suitable to their skills.</p> <p>Child and Adult Food Program (CACFP)</p>	<p>NI 1.1—The number and percentage of low-income participants who get a job or become self-employed, as a result of Community Action Assistance, as measured by one or more of the following:</p> <p>A. Unemployed and obtained a job.</p>	<p>Employment/ CACFP: Clients find suitable employment to help maintain their home and family needs through training and business assistance provided by CAASNM.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the programs.</i></p>	Individuals	100
<p>Clients with limited resources have difficulties maintaining employment.</p> <p>CACFP USDA Rural Business Enterprise Grant (USDA)</p>	<p>NI 1.1—The number and percentage of low-income participants who get a job or become self-employed, as a result of Community Action Assistance, as measured by one or more of the following:</p> <p>B. Employed and maintained a job for at least 90 days.</p>	<p>Employment/ CACFP and USDA: Clients are able to maintain employment and increase their income due to services and resources provided by CAASNM.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the programs.</i></p>	Individuals	<p>105</p> <p>CACFP-100 USDA-5</p>

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<p>Self-employed clients living in rural areas have difficulties accessing business resources to increase their business income.</p> <p>USDA</p>	<p>NI 1.1—The number and percentage of low-income participants who get a job or become self-employed, as a result of Community Action Assistance, as measured by one or more of the following:</p> <p>C. Employed and obtained an increase in employment income and/or benefits</p>	<p>Employment/ USDA: Clients are able to maintain employment and increase their income due to services and resources provided by CAASNМ.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the programs.</i></p>	<p>Individuals</p>	<p>5</p>
<p>Clients need to have vocational training and/or pre-employment skills to help achieve self- sufficiency.</p> <p>CACFP Computer Literacy (CL) Early Child Nutritional Education Program (ECNEP) Goodwill Industries (SCSEP)</p>	<p>NI 1.2 –The number of low-income participants for whom barriers to initial or continuous employment are reduced or eliminated through assistance from community action as measured by one or more of the following:</p> <p>A. Obtained skills/competencies required for employment.</p>	<p>Education &amp; Employment: CL, CACFP, ECNEP, and SCSEP: Clients receive pre-employment skills/ training to enhance employment opportunities though classes and services provided by CAASNМ.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the program.</i></p>	<p>Individuals</p>	<p>177</p> <p>CACFP-100 CL-50 ECNEP (Trainers)- 24 SCSEP-3</p>
<p>Clients do not have the availability of stable child care.</p> <p>CACFP</p>	<p>NI 1.2 –Employment Supports: The number of low-income participants for whom barriers to initial or continuous employment are reduced or eliminated through assistance from community action as measured by one or more of the following:</p> <p>E. Obtained child care for child or other dependent in order to gain or maintain employment.</p>	<p>Employment/CACFP: Assist clients to obtain affordable, accessible, and safe child care for employment.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the programs.</i></p>	<p>Individuals (adults)</p>	<p>1,000</p>

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<p>Clients with limited resources need to have food assistance to maintain employment.</p> <p>CACFP</p>	<p>NI 1.2 –Employment Supports: The number of low-income participants for whom barriers to initial or continuous employment are reduced or eliminated through assistance from community action as measured by one or more of the following:</p> <p>I. Obtained food assistance</p>	<p>Employment/CACFP: Assist employed clients obtain food assistance for their children in childcare.</p> <p>CSBG funds are leveraged. Funds are used for administrative costs to operate the programs.</p>	<p>Individuals (adults)</p>	<p>200</p>
<p>Clients need to understand their pre-employment skills to help achieve self- sufficiency.</p> <p>Skills Up Testing SCSEP</p>	<p>NI 1.2 –The number of low-income participants for whom barriers to initial or continuous employment are reduced or eliminated through assistance from community action as measured by one or more of the following:</p> <p>Additional: Obtained clothing, tools, licenses, and/or testing in support of employment stability</p>	<p>Education &amp; Employment: Clients receive pre-employment skills testing opportunities though classes and services provided by CAASNM.</p> <p>CSBG funds are leveraged. Funds are used for administrative costs to operate the program.</p>	<p>Individuals</p>	<p>18</p> <p>Skill Up- 15 SCSEP-3</p>
<p>Southern New Mexicans need additional income but do not take advantage of available Tax Credits.</p> <p>Free Tax Preparation (FTP)</p>	<p>NI 1.3 Enhancement: The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of Community Action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by one or more of the following:</p> <p>A. Number and percent of participants in tax preparation programs who qualify for any type of Federal or State tax credit and the aggregated dollar amount of credits.</p>	<p>Income Management/Free Tax Preparation: Assist clients with income tax services and inform them of the availability of eligible tax credits to help their family finances.</p> <p><i>CSBG funds are leverage. Funds are used for administrative cost to operate the program.</i></p>	<p>Families</p>	<p>2,000</p>

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<p>Southern New Mexicans need access to telephone lifeline programs to be accessible to employers.</p> <p>Total Benefits Services (TBS)</p>	<p>NI 1.3 Enhancement: The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of Community Action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by one or more of the following:</p> <p>C. Number and. percentage of participants who were enrolled in telephone lifeline and/or energy discounts with the assistance of the agency and the expected aggregated dollar amount of savings.</p>	<p>Linkages: Referral and assist clients with enrollment into the Safelink phone program.</p> <p><i>CSBG funds are leverage. Funds are used for administrative cost to operate the program.</i></p>	<p>Individuals</p>	<p>90</p>
<p>Clients do not know how to budget their money therefore make poor financial decisions.</p> <p>Financial Literacy (FL) Individual Development Accounts (IDA) Children Savings Account (CSA) USDA</p>	<p>NI 1.3 Utilization: The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of Community Action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by one or more of the following:</p> <p>D. Number and percent demonstrating ability to complete and maintain a budget for 90 days.</p>	<p>Income Management/Individual Development Accounts: Clients receive income management training and monthly budget assessments through services offered by CAASNM.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the programs.</i></p>	<p>Households</p>	<p>36</p> <p>FL - 13 IDA-13 CSA-5 USDA-5</p>

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<p>Southern New Mexicans do not have the knowledge and/or resources to help save funds to open a small business, for post-secondary education, or to purchase a home.</p> <p>CSA</p>	<p>NI 1.3 Utilization: The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of Community Action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by one or more of the following:</p> <p>E. Number and percent of participants opening an Individual Development Account (IDA) or other savings account.</p>	<p>Income Management/IDA: Assist Southern New Mexicans through the IDA program to save money that will enable them to open a small business, obtain a post-secondary education, or purchase a home.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the program.</i></p>	<p>Individuals</p>	<p>5</p>
<p>Southern New Mexicans do not have the knowledge and/or resources to help save funds to open a small business, for post-secondary education, or to purchase a home.</p> <p>IDA CSA</p>	<p>NI 1.3 Utilization: The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of Community Action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by one or more of the following:</p> <p>F. Number and percent who increased their savings or other savings accounts, and the aggregated amount of savings.</p>	<p>Income Management/IDA: Assist Southern New Mexicans through the IDA program to open savings accounts and increase their savings.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the program.</i></p>	<p>Individuals</p>	<p>9  IDA-4 CSA- 5</p>

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<p>Southern New Mexicans do not have the knowledge and/or resources to help save funds to open a small business, for post-secondary education, or to purchase a home.</p> <p>IDA USDA</p>	<p>NI 1.3 Utilization: The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of Community Action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by one or more of the following:</p> <p>G. Number and percent of participants capitalizing a small business with accumulated IDA or other savings.</p>	<p>Income Management/IDA: Assist Southern New Mexicans through the IDA program to open savings accounts and increase their savings by providing financial literacy training and business planning.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the program.</i></p>	<p>Individuals</p>	<p>8</p> <p>IDA- 3 USDA-5</p>
<p>Southern New Mexicans do not have the knowledge and/or resources to help save funds to open a small business, for post-secondary education, or to purchase a home.</p> <p>IDA</p>	<p>NI 1.3 Utilization: The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of Community Action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by one or more of the following:</p> <p>H. Number and percent of participants pursuing post-secondary education with accumulated IDA or other savings.</p>	<p>Income Management/IDA: Assist Southern New Mexicans through the IDA program to open savings accounts and increase their savings by providing financial literacy training and business planning.</p> <p>CSBG funds are leveraged. Funds are used for administrative costs to operate the program.</p>	<p>Individuals</p>	<p>5</p>

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<p>Southern New Mexicans do not have the knowledge and/or resources to help save funds to open a small business, for post-secondary education, or to purchase a home.</p> <p>IDA</p>	<p>NI 1.3 Utilization: The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of Community Action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by one or more of the following:</p> <p>I. Number and percent of participants purchasing a home with accumulated IDA or other savings.</p>	<p>Income Management/IDA: Assist Southern New Mexicans through the IDA program to open savings accounts and increase their savings by providing financial literacy training and homebuyer education.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the program.</i></p>	<p>Individuals</p>	<p>1</p>
<p>Southern New Mexicans do not have the knowledge and/or resources to help save funds to open a small business, for post-secondary education, or to purchase a home.</p> <p>IDA CSA USDA</p>	<p>NI 1.3 Utilization: The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of Community Action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by one or more of the following:</p> <p>Addition: Number and percent of participants who completed financial literacy training.</p>	<p>Income Management/Individual Development Accounts: Clients receive financial literacy training through services offered by CAASNМ.</p> <p>CSBG funds are leveraged. Funds are used for administrative costs to operate the program.</p>	<p>Individuals</p>	<p>19</p> <p>IDA-4 CSA- 5 USDA-10</p>

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1) **AGENCY:** Community Action Agency of Southern New Mexico, Inc.

2) **FEDERAL OBJECTIVES:** Goal 2: The conditions in which low-income people live are improved

STATEMENT OF THE PROBLEM	DIRECT MEASURE FROM NATIONAL INDICATOR	PROGRAM SERVICE / OBJECTIVE	TYPE OF UNIT	# EXPECTED TO ACHIEVE OUTCOME
Rural, low-income business owners do not have access to business assistance to maintain, expand or start a business.  USDA	NI 2.1—Community Improvement/Revitalization Increase in, or safeguarding of, threatened opportunities and community resources or services for low-income people in the community as a result of Community Action projects/ initiatives or advocacy with other public and private agencies, as measured by one or more of the following:  A. Jobs created, or saved, from reduction or elimination in the community.	Linkages: Create business training workshop opportunities for low-income families.  <i>CSBG funds are leveraged. Funds are used for administrative cost to operate the program.</i>	Individuals	1/Initiative 5/Opportunities
People do not have access to living wage jobs.  USDA SCSEP	NI 2.1—Community Improvement/Revitalization Increase in, or safeguarding of, threatened opportunities and community resources or services for low-income people in the community as a result of Community Action projects/ initiatives or advocacy with other public and private agencies, as measured by one or more of the following:  B. Accessible “living wage” jobs created, or saved from reduction or elimination in the community.	Linkages: USDA-Provide business coaching to low-income business owners to maintain success businesses in rural areas. GSP-provide employment training to low-income seniors in order to prepare them to find “living wage” employment.  <i>CSBG funds are leveraged. Funds are used for administrative cost to operate the program.</i>	Individuals	2/Initiative 8/Opportunities  USDA-5 SCSEP-3

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<p>A shortage of affordable, low-income housing exist in the community.</p> <p>Cactus Gardens</p>	<p>NI 2.1—Community Improvement/Revitalization Increase in, or safeguarding of, threatened opportunities and community resources or services for low-income people in the community as a result of Community Action projects/ initiatives or advocacy with other public and private agencies, as measured by one or more of the following:</p> <p>D. Safe and affordable housing units in the community preserved or improved through construction, weatherization or rehabilitation achieved by Community Action activity or advocacy.</p>	<p>CAASNM owns and maintains affordable, low-income housing for families.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative cost to operate the program.</i></p>	<p>Families</p>	<p>1/Initiative 4/Opportunities</p>
<p>Accessible, safe, healthy and affordable childcare is hard to secure for low-income families in Southern New Mexico</p> <p>CACFP</p>	<p>NI 2.1—Community Improvement/Revitalization Increase in, or safeguarding of, threatened opportunities and community resources or services for low-income people in the community as a result of Community Action projects/ initiatives or advocacy with other public and private agencies, as measured by one or more of the following:</p> <p>F. Accessible safe and affordable childcare or child development placement opportunities for low-income families created, or saved from reduction or elimination</p>	<p>Linkages: Create childcare placement opportunities for low-income families.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative cost to operate the program.</i></p>	<p>Families</p>	<p>1/Initiative 100/Opportunities</p>

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<p>Low income southern New Mexicans have limited access to free educational and training opportunities.</p> <p>CL FL USDA</p>	<p>NI 2.1—Community Improvement/Revitalization. Increase in, or safeguarding of, threatened opportunities and community resources or services for low-income people in the community as a result of Community Action projects/initiatives or advocacy with other public and private agencies, as measured by one or more of the following:</p> <p>I. Accessible or increased educational and training placement opportunities, or those that are saved from reduction or elimination, that are available for low-income people in the community, including vocational, literacy, and life skills training, ABE/GED, and post-secondary education.</p>	<p>Education/ Training: Computer Literacy, Financial Literacy AND Business training: Expand education/training opportunities to the residents of southern New Mexico.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative cost to operate the program.</i></p>	<p>Individuals</p>	<p>3/Initiatives 108/Opportunities</p>
<p>Accessible, safe, and affordable adult care is hard to secure for low-income families in Southern New Mexico</p> <p>CACFP</p>	<p>NI 2.1—Community Improvement/Revitalization. Increase in, or safeguarding of, threatened opportunities and community resources or services for low-income people in the community as a result of Community Action projects/initiatives or advocacy with other public and private agencies, as measured by one or more of the following:</p> <p>Additional: Accessible safe and affordable ADULT day care placement opportunities created or maintained</p>	<p>Linkages: Create adult care placement opportunities for low-income families.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative cost to operate the program.</i></p>	<p>Individuals</p>	<p>40</p>

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<p>Many families lack the resources to meet their basic needs such as food, nutritional information and health insurance benefits.</p> <p>CACFP TBS iREACH</p>	<p>NI 2.2: Community Quality of Life and Assets Community quality of life and assets in low income neighborhoods are improved by Community Action initiative or advocacy by one or more of the following:</p> <p>C. Increase in the availability or preservation of community services to improve public health and safety;</p>	<p>Linkages: Increase access to food and nutritional information through CACFP and Total Benefits Service; and increase in health care insurance through iREACH or the New Mexico Health Exchange.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate programs.</i></p>	<p>Initiatives  Services</p>	<p>3/Initiatives  3/Services</p>
<p>Many childcare providers lack the skills to make healthy eating and physical activity a part of their daily routine.</p> <p>Healthy Kids Healthy Childcare Initiative (HKHCC)</p>	<p>NI 2.2: Community Quality of Life and Assets Community quality of life and assets in low income neighborhoods are improved by Community Action initiative or advocacy by one or more of the following:</p> <p>C. Increase in the availability or preservation of community services to improve public health and safety;</p>	<p>Health: Healthy Kids Healthy Childcare initiative supports childcare providers and care givers with best practice model policies, learning materials, and training opportunities to make their childcare healthier.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate programs.</i></p>	<p>Initiative  Providers and Care Givers</p>	<p>1/ Initiative  80/Opportunities</p>
<p>Many childcare providers lack the skills to make healthy eating and food preparation a part of their daily routine.</p> <p>CACFP HKHCC ECNEP</p>	<p>NI 2.2: Community Quality of Life and Assets Community quality of life and assets in low income neighborhoods are improved by Community Action initiative or advocacy by one or more of the following:</p> <p>Additional: Increase in the availability of food and nutrition and preparation information.</p>	<p>Health: Family Wellness initiatives supports childcare providers, care givers and children with learning materials, training opportunities to make their childcare healthier.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate programs.</i></p>	<p>Providers and Children</p>	<p>625  CACFP-450 HKHCC-80 ECNEP-95</p>

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<p>Non-profit community based organizations are in need of volunteers to assist in meeting the needs of eligible clients.</p> <p>Children’s Reading Foundation (CRF) CACFP FTP BOD CAASNM Staff</p>	<p>NI 2.3: The number of community members mobilized by Community Action that participate in community revitalization and anti-poverty initiatives.</p> <p>A. Number of community members mobilized by Community Action that participate in community revitalization and anti-poverty initiatives.</p> <p>B. Number of volunteer hours donated to the agency. (This will be ALL volunteer hours)</p>	<p>Linkages/ CACFP, CRF, Free Tax Program, Board of Directors CAASNM, CAASNM staff: Recruit volunteers who want to serve the community through Community Action Agency and with partnering organizations.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to support the initiative.</i></p>	<p>Volunteers</p> <p>Hours</p>	<p>(A) Members: 67</p> <p>CRF-5 CACFP - 9 FTP – 30 BOD -14 CAASNM Staff-9</p> <p>(B) Hours:2,780</p> <p>CACFP - 225 FTP – 1,960 BOD -240 CRF-250 CAASNM Staff-105</p>
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1) **AGENCY:** Community Action Agency of Southern New Mexico, Inc.

2) **FEDERAL OBJECTIVES:** Goal 3: Low-income people own a stake in their community

STATEMENT OF THE PROBLEM	DIRECT MEASURE FROM NATIONAL INDICATOR	PROGRAM SERVICE / OBJECTIVE	TYPE OF UNIT	# EXPECTED TO ACHIEVE OUTCOME
Resources need to be leveraged to maximize services to the community.  FTP	NI 3.1—Community Enhancement through Maximum Feasible Participation. The number of volunteer hours donated to Community Action:  A. Total number of volunteer hours donated by LOW-INCOME INDIVIDUALS to Community Action. (This is ONLY number of volunteer hours from individuals who are low-income).	Linkages: Active participation from AARP low-income volunteers during the CASNM FTP season.  <i>CSBG funds are leveraged. Funds are used for administrative costs to operate the program.</i>	Hours	50
Owning a business is a challenge for minorities.  IDA CACFP USDA	NI 3.2—Community Empowerment through Maximum Feasible Participation. The number of low-income people mobilized as a direct result of Community Action initiative to engage in activities that support and promote their own well-being and that of their community as measured by one or more of the following:  B. Number of low income people acquiring businesses in their community as a result of Community Action assistance.	Employment: Partner with minorities to develop individual minority owned businesses. Assist Southern New Mexicans through the IDA program to open savings accounts and increase their savings by providing financial literacy training and business planning.  <i>CSBG funds are leveraged. Funds are used for administrative costs to operate the programs.</i>	Individuals	107  IDA -3 CACFP -100 USDA-4

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<p>Owning a home is a challenge for low-income people.</p> <p>IDA</p>	<p>NI 3.2—Community Empowerment through Maximum Feasible Participation. The number of low-income people mobilized as a direct result of Community Action initiative to engage in activities that support and promote their own well-being and that of their community as measured by one or more of the following:</p> <p>C. Number of low-income people purchasing their own homes in their community as a result of community action assistance.</p>	<p>Income Management/IDA: Assist low-income families through the IDA program to save for the purchase of a home.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the programs.</i></p>	<p>Families</p>	<p>1</p>
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1) **AGENCY:** Community Action Agency of Southern New Mexico, Inc.

2) **FEDERAL OBJECTIVES: Goal 4:** Partnerships among supporters and providers of services to low-income people are achieved.

STATEMENT OF THE PROBLEM	DIRECT MEASURE FROM NATIONAL INDICATOR	PROGRAM SERVICE / OBJECTIVE	TYPE OF UNIT	# EXPECTED TO ACHIEVE OUTCOME
<p>Resources need to be leveraged to maximize services to the community.</p> <p>All Programs</p>	<p>NI 4.1--Expanding Opportunities through Community-Wide Partnerships. The number of organizations both public and private, Community Action actively works with to expand resources and opportunities in order to achieve family and community outcomes.</p>	<p>Linkages/ All Programs: Partnerships are established to fill gaps in community service.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate various programs.</i></p>	<p>Partnerships</p>	<p>112</p> <p>CACFP -10 IDA and CSA - 4 TBS – 40 HCAP -14 CL – 5 HKHCC-20 FTP- 3 USDA-8 SCSEP-1 CARE-3</p>

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				CRF-2 ECNEP-2
Emergency services such as utilities and rental assistance are needed in the community.  TBS	NI 4.1--Expanding Opportunities through Community-wide Partnerships. The number of organizations both public and private, Community Action actively works with to expand resources and opportunities in order to achieve family and community outcomes.	Linkages & Emergency Services/ All Programs: Partnerships are established to provide emergency services for rental, utility assistance.  <b>Dona Ana County</b> Salvation Army (Utilities, rent, food, furniture, clothing) St. Genevieve’s Catholic Church (Utilities and Food) Community of Hope Mesilla Valley (Rent) Holy Cross Catholic Church (Utilities) Immaculate Heart of Mary (Utilities)  <b>Grant County</b> St. Francis Newman (Utilities and Rent) The Church of God (Utilities) Harvest Christian Fellowship (Utilities) First Presbyterian Church (Utilities and Rent)	Partnerships	18

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		<p><b>Sierra County</b>                      1st United Methodist Church (Utilities)                      Our Lady of Parish Hall (Utilities and Rent)                      Church of Christ (Utilities)</p> <p><b>Luna County</b>                      Grace Fellowship Church (Utilities)                      Helping Hand (Utilities)                      St. Vincent De Paul Society (Utilities)                      First Baptist Church (Rental and Utilities)                      Love in the name of Christ Clearinghouse (Utilities)</p> <p><b>Hidalgo County</b>                      St. Joseph's Church (Utilities)</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate various programs.</i></p>		
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1) **AGENCY:** Community Action Agency of Southern New Mexico, Inc.

2) **FEDERAL OBJECTIVES:** Goal 5: Agencies increase their capacity to achieve results.

STATEMENT OF THE PROBLEM	DIRECT MEASURE FROM NATIONAL INDICATOR	PROGRAM SERVICE / OBJECTIVE	TYPE OF UNIT	# EXPECTED TO ACHIEVE OUTCOME
CAASNM employees need to pursue professional development training opportunities.	NI 5.1 —Agency Development The number of human capital resources available to Community Action that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:  E. Number of staff attending trainings	Linkages/staff attends professional development trainings.  <i>CSBG funds are leveraged. Funds are used for administrative costs.</i>	Individuals	18
CAASNM Board members need to pursue training to understand nonprofit operations and best practices.	NI 5.1 —Agency Development The number of human capital resources available to Community Action that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:  F. Number of board members attending trainings	Linkages/board members attend trainings.  <i>CSBG funds are leveraged. Funds are used for administrative costs.</i>	Individuals	15

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<p>CAA’s need updated training to meet the needs of its clients and the organization.</p>	<p>NI 5.1 —Agency Development The number of human capital resources available to Community Action that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:  G. Hours of staff in training</p>	<p>Linkages: CAASNМ staff will attend training to increase skills relating to client services, professional development and tools such as data tracking software to increase the impact CAASNМ has on the community.  <i>CSBG funds are leveraged. Funds are used for administrative costs.</i></p>	<p>Hours</p>	<p>300</p>
<p>CAA’s need updated training to meet the needs of its clients and the organization.</p>	<p>NI 5.1 —Agency Development The number of human capital resources available to Community Action that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:  H. Hours of board members in training</p>	<p>Linkages: The CAASNМ Board of Directors will attend trainings to increase their knowledge of the organization and how to better utilize tools such as financial statement to make decisions that will benefit CAASNМ.  <i>CSBG funds are leveraged. . Funds are used for administrative costs.</i></p>	<p>Hours</p>	<p>100</p>

1) **AGENCY:** Community Action Agency of Southern New Mexico, Inc.

2) **FEDERAL OBJECTIVES: Goal 6:** Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive systems.

STATEMENT OF THE PROBLEM	DIRECT MEASURE FROM NATIONAL INDICATOR	PROGRAM SERVICE / OBJECTIVE	TYPE OF UNIT	# EXPECTED TO ACHIEVE OUTCOME
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<p>Aged households do not have income to meet their basic needs.</p> <p>CACFP TBS FTP Cancer Aid Resource and Education (CARE)</p>	<p>NI 6.1: The number of vulnerable individuals receiving services from Community Action that maintain an independent living situation as a result of those services:</p> <p>A. Senior Citizens</p>	<p>Linkages: CACFP/To provide meals to aged households; Benefits Advocacy: Total Benefits Service to provide support to obtain benefits to meet financial needs; and Free Tax Preparation helps Seniors receive credits and refunds they are entitled to from the federal and state governments. CARE provides funding to seniors to pay bills during cancer treatment.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the program.</i></p>	<p>Individuals</p>	<p>402</p> <p>CACFP- 45 TBS -157 FTP – 200 CARE- 30</p>
<p>Clients are in need of emergency assistance and basic needs services.</p> <p>TBS</p>	<p>NI 6.2: The number of low-income individuals served by community action that sought emergency assistance and the percentage of those households for which assistance was provided, including such services as:</p> <p>A. Emergency Food</p>	<p>Linkages: TBS clients provide support and referrals to local resources for clients to receive emergency food.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the program.</i></p>	<p>Individuals</p>	<p>90</p>

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<p>Clients are in need of emergency assistance and basic needs services.</p> <p>TBS CARE</p>	<p>NI 6.2: The number of low-income individuals served by community action that sought emergency assistance and the percentage of those households for which assistance was provided, including such services as:</p> <p>B. Emergency fuel or utility payments funded by LIHEAP or other public and private funding sources</p>	<p>Linkages: Clients provide support and referrals to local resources for clients to receive assistance to pay utility bills.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the program.</i></p>	<p>Individuals</p>	<p>55</p> <p>TBS-45 CARE-10</p>
<p>Clients are in need of emergency assistance and basic needs services.</p> <p>TBS CARE</p>	<p>NI 6.2: The number of low-income individuals served by community action that sought emergency assistance and the percentage of those households for which assistance was provided, including such services as:</p> <p>C. Emergency car or home repair</p>	<p>Linkages: Clients provide support and referrals to local resources for clients to receive assistance to payfor home or car repairs</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the program.</i></p>	<p>Individuals</p>	<p>55</p> <p>TBS-45 CARE-10</p>
<p>Clients are in need of emergency assistance and basic needs services.</p> <p>iREACH</p>	<p>NI 6.2: The number of low-income individuals served by community action that sought emergency assistance and the percentage of those households for which assistance was provided, including such services as:</p> <p>F. Emergency Medical Care</p>	<p>Emergency: Clients are in need of emergency assistance and basic needs services. Clients are registered through iREACH to receive medical coverage eligibility to help address emergency needs.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the program.</i></p>	<p>Individuals</p>	<p>1500</p> <p>iREACH-1500</p>

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<p>Low income people of Southern New Mexico are unable to meet their basic needs for clothing.</p> <p>Coats for Kids</p>	<p>NI 6.2: The number of low-income individuals served by community action that sought emergency assistance and the percentage of those households for which assistance was provided, including such services as:</p> <p>K. Emergency Clothing</p>	<p>Emergency/ Coats for Kids Program: Provides winter coats for children in the community to address their basic needs.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the program.</i></p>	<p>Individuals</p>	<p>2700</p>
<p>The availability of resources to childcare providers regarding nutrition is limited.</p> <p>CACFP ECNEP HKHCC</p>	<p>NI 6.3: The number and percentage of all infants, children, youth, parents, and other adults participating in developmental or enrichment programs that achieve program goals, as measured by one or more of the following:</p> <p>Infants and Children:</p> <p>B. Infants and child health and physical development are improved as a result of adequate nutrition.</p>	<p>Nutrition/CACFP: Childcare providers are reimbursed for providing healthy meals to children under their care and nutritional education for caregivers and children improves the health and physical development of children. (CACFP, ECNEP, HKHCC).</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the programs.</i></p>	<p>Children</p>	<p>1,275</p> <p>CACFP-1,100 ECNEP-80 HKHCC-95</p>
<p>Seniors, the disabled and Caregivers are unable to find adequate care for their children or other dependent.</p> <p>CACFP</p>	<p>NI 6.4: Family Supports (Seniors, Disabled and Caregivers) Low-income people who are unable to work, especially seniors, adults with disabilities, and caregivers, for whom barriers to family stability are reduced or eliminated, as measured by <u>one or more</u> of the following:</p> <p>B. Obtained care for child or other dependent</p>	<p>Linkages/CACFP: Assist clients to obtain affordable, accessible, and safe child care for employment.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the programs.</i></p>	<p>Individuals</p>	<p>300</p>

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<p>Seniors, the disabled and Caregivers do not have access to reliable transportation.</p> <p>CARE</p>	<p>NI 6.4: Family Supports (Seniors, Disabled and Caregivers) Low-income people who are unable to work, especially seniors, adults with disabilities, and caregivers, for whom barriers to family stability are reduced or eliminated, as measured by <u>one or more</u> of the following:</p> <p>C. Obtained access to reliable transportation and/or driver’s license</p>	<p>Linkages: Increase access to reliable transportation through CARE.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the programs.</i></p>	<p>Individuals</p>	<p>15</p>
<p>Seniors, the disabled and Caregivers need help in applying for and obtaining food assistance.</p> <p>TBS</p>	<p>NI 6.4: Family Supports (Seniors, Disabled and Caregivers)</p> <p>Low-income people who are unable to work, especially seniors, adults with disabilities, and caregivers, for whom barriers to family stability are reduced or eliminated, as measured by <u>one or more</u> of the following:</p> <p>D. Obtained food assistance</p>	<p>Linkages: Increase access to food and nutritional information through TBS.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the programs.</i></p>	<p>Individuals</p>	<p>23</p>
<p>The availability of resources to improve youth’s education is limited.</p> <p>FL</p>	<p>NI 6.3: The number and percentage of all infants, children, youth, parents, and other adults participating in developmental or enrichment programs that achieve program goals, as measured by one or more of the following:</p> <p>Youth:</p> <p>I. Youth Increase academic, athletic or social skill for school success.</p>	<p>Education: CAASNM will provide financial literacy services through its asset development program.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the programs.</i></p>	<p>Youth</p>	<p>8</p>

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<p>Low income people of Southern New Mexico are unable to meet their basic needs for clothing.</p> <p>Coats for Kids</p>	<p>NI 6.5: The number of services provided to low-income individuals and/or families as measured by one or more of the following:</p> <p>E. Units of Clothing</p>	<p>Emergency/Coats for Kids Program: Provides winter coats for children in the community to address their basic needs.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the program</i></p>	<p>Clothing</p>	<p>2,700</p>
<p>Low income people in Southern New Mexico often face choices trying to make ends meet for their family.</p> <p>All Programs</p>	<p>NI 6.5: The number of services provided to low-income individuals and/or families as measured by one or more of the following:</p> <p>E. Information and Referral Calls</p>	<p>Linkages: Low-income people receive safety net service referrals through CAASNМ.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the program.</i></p>	<p>Individuals</p>	<p>1,900</p>
<p>Low income children in southern New Mexico do not have access to materials for early literacy in Spanish and English.</p> <p>CRF</p>	<p>NI 6.5: The number of services provided to low-income individuals and/or families as measured by one or more of the following:</p> <p>Additional: Books Distributed</p>	<p>Linkages: Low-income children in CAASNМ programs will receive books in Spanish and English to help with literacy.</p> <p><i>CSBG funds are leveraged. Funds are used for administrative costs to operate the program.</i></p>	<p>Books</p>	<p>5000</p>